

Data Protection Statement

This website is operated by the Mühlböck Holztrocknungsanlagen GmbH, hereafter referred to as 'we', 'us' or 'Mühlböck' with place of business in Eberschwang 45, 4906 Eberschwang. In this data protection statement we describe the data we collect during your visit to our website and the processing purpose as we are the responsible party pursuant to Art. 4 para. 7, EU-GDPR. All relevant contact data is available under point 10. of this data protection statement.

As the protection of your person-related data is particularly important to us we comply strictly with the legal provisions of the DPA and the EU-GDPR when collecting and processing your person-related data.

In this statement we inform you in detail on the extent and purpose of our data processing as well as your rights as the person concerned in the processing of data. Please read your data protection statement through carefully before you continue using our website and possibly provide your consent to the processing of data.

1. Person-related data

The use of our website is principally possible without providing person-related data. The use of individual services may though cause deviations in the provisions which we refer you to separately.

We therefore in principle only collect and store those data you yourself provide - apart from the cookies detailed below - when completing our input mask or in which ever way you interact actively with our website.

Person-related data is all information relating to the identification or determination of natural persons. Typical details for example are your name, your address, telephone number or date of birth.

2. Use of cookies

a. We only collect person-related data transmitted from your browser to our server, even simply using our website for information purposes, i.e. when you are not registered or transfer information in any other way. As soon as you visit our website we collect the following data listed below which we require for technical reasons in order to display our website to you and to maintain its stability and security pursuant to Art. 6 para. 1 p. 1 lit. f EU GDPR:

- IP address
- Date and time of inquiry
- Time zone difference to Greenwich Mean Time (GMT)
- Content of request
- Access status / http status code
- Respective transmitted data volume
- Website on which the request was entered
- Browser used
- Operating system and its interface
- Language and version of browser software

b. Supplementary to the above mentioned data use of our website creates cookies which are stored on your server; these constitute small text files, these are stored on your hard disk designated by the browser you use, and through which specific information is transmitted via the cookie (placed in this context by us) to the respective originator. Cookies are not able to supply any programs at the current state of technology or transmit viruses to your computer, but only serve ensure the more effective and user friendly internet service.

c. Our website(s) use the following types of cookies, the extent and function is explained below:

- Transient cookies

Transient cookies are deleted automatically when you close your browser. These include especially session cookies which store a session ID enabling association of the various queries generated by your browser in the joint session. This enables your server

to be recognized again when you return to our website. These session cookies are deleted when you log out or close the browser.

- Persistent cookies

Persistent cookies are deleted automatically after a defined time period which may differ depending on the cookie. You are able to delete the cookies in your browser settings at any time.

d. Your browser settings may be altered in such a way that you for example reject the acceptance of third parties cookies or all cookies. In this case we advise you though that not all the functions of our website may be available.

e. We also deploy cookies to enable identification of your next visit, should you have an account with us - otherwise you need to log in for every visit.

3. Collection and processing of person-related data

Person-related data exceeding the information stored by cookies are only processed by us when voluntarily provided by you, for example when you register with us, conclude a contractual relationship with us otherwise establish contact with us. This concerns only contact data such as information relating to the specific matter.

We use the person-related data provided by you only when required for the scope of the fulfillment of the respective purpose of the processing (e.g. registration, newsletter dispatch, processing an order, dispatch of information material and advertising, processing of a competition, answering enquiries, enabling access to specific information) and/or permitted by law (specifically pursuant to Art. 6 EU-GDPR) (e.g. the distribution of advertising and information material to existing customers).

The purpose of the processing of your data is the operation of our website and the focused availability of company specific information including the presentation of our product range and services (marketing). Any additional use of your data only occurs should you expressly consent in advance. Your consent - as more closely explained in detail below - is revocable at any time in the future.

4. Storage period

Data provided to us specifically related to customer service or for marketing and information services is stored principally for a period of ten years after our last contact. Should you wish we could delete your data though before expiry of this period, provided there are no legal impediments to the contrary.

Should a contractual relationship be initiated or concluded we process your person-related data after the completion of the contract until expiry of the applicable guarantee, warranty, limitation periods and legal storage periods, moreover until the conclusion of any legal disputes where the data is required as evidence.

5. Tools and applications used

a. Our website uses the services offered by Google Maps. We are therefore able to display an interactive map on the website providing the convenient use of a mapping facility.

When you visit our website Google receives information that you retrieved the respective subsite and the person-related data listed under section 2. This occurs independently of whether you logged in through a Google account or not. Your data is assigned to your account provided you logged in through Google. Should this not be desired then you need to log out of Google before using the service. Google uses your data for purposes of advertising, market research and customizing website design. You are entitled to revoke the use of your data for these purposes at any time with notification sent directly to Google.

Additional information on the purpose and extent of the collection of data is available from the data protection statement of Google under <http://www.google.de/intl/de/policies/privacy>. Google processes your data in the USA and is subject to the EU-US Privacy Shield.

b. Our website includes links to other websites and are for information purposes only.

These websites are outside of our control and as such are not covered by the provisions of this data protection statement. Should you activate a link then it is possible that the provider of the website collects data related to you and processes data in compliance with their data protection statement which may deviate from ours.

c. Our website also offers the possibility of interacting with various social networks via plug-ins. These are:

- Youtube, managed by Youtube LLC, 901 Cherry Avenue, San Bruno, CA 94066 USA

When you click on a plug-in of one of these social networks then it activates and sets up a connection to the server of the respective network. We have no influence on the extent and content transmitted by clicking on the plug-in to the respective provider of this social network.

We recommend you read the data protection provisions of the respective social networks should you require further information on the type, extent and purpose of the data collected by the providers of these social networks.

6. Data transfer

There is no transmission of your data to third parties in principle unless we are legally obliged, the transmission of data is required for concluding a contractual relationship between us or you consent in advance specifically to the transfer of your data. External processing contractors or other cooperation partners only receive your data when it is required for the processing of the contract or we have a justifiable interest. Should one of our processing contractors come into possession of your person-related data then we ensure that they comply with the provisions of the data protection law in equal measure. Your person-related data is not sold or otherwise marketed to third parties outside the Group.

Should our contractual partner or processing contractor be located in a third country, that is a country outside the European Economic Area (EEA), then we notify you on the consequences of these circumstances in a description of the service.

7. Security

We implement numerous technical and organizational security measures in the protection of your data against manipulation, loss, destruction and access by third parties. Our security measures correspond to the technological development in the internet and are continually updated.

8. Your rights

You are entitled as a person concerned in our data processing to the following rights and legal assistance pursuant to the General Data Protection Regulation and the Data Protection Act:

Right to information (Art. 15 EU-GDPR)

You are entitled as the person concerned to request information and if so which information on your person-related data is processed. It may be necessary to establish your identity in a commensurate manner for your own security ensuring no unauthorized person obtains information on your data.

Right to amendment (Art. 16) and deletion (Art. 17 EU-GDPR)

You are entitled to have incorrect person-related data corrected without undue delay or - in consideration of the purpose of the data processing - the completion of incomplete person-related data as well as the deletion of your data, provided it complies with the criteria pursuant to Art. 17 EU-GDPR.

Right to a limitation of processing (Art. 18 EU-GDPR)

You are entitled to limit the processing of all person-related data in compliance with legal requirements. The data is only then processed from receipt of the limitation request with the individual consent or the enforcement and assertion of legal rights.

Right to data portability (Art. 20 EU-GDPR)

You may request the unimpaired and unlimited transmission of person-related data collected to a third party.

Right of revocation (Art. 21 EU-GDPR)

You may, for reasons arising from your specific circumstances, object at any time to the processing of person-related data concerning yourself, to ensure your justifiable interests or those of a third party. Your data is no longer processed after the objection, unless there are compelling justifiable reasons for the processing, which prevail over

your interests, rights and freedoms or the processing serves the enforcement, exercise or defense of legal claims. You are entitled to object to data processing serving direct advertising with future effect.

Revocation of consent

Should you separately grant consent to the processing of your data this may be revoked at any time. This type of revocation affects the admissibility of the processing of your person-related data after you notify us.

Should you undertake to assert your rights arising from the GDPR as mentioned above, then we are to advise you or comply with the request without undue delay but within one month at the latest after receipt of your submission regarding the measures requested.

We will respond to all reasonable requests in accordance with relevant legislation, free of charge and as promptly as possible.

The data protection authorities are responsible for all submissions regarding infringement of your right to information and privacy, correctness or deletion.

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9. Contact information / contact person

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